





## WHY IT'S IMPORTANT TO CONTACT ONTARIO **ONE CALL**:

 **Damage to underground services** can have serious consequences; personal injury, the chance of creating a safety risk for others, and the loss of essential services

 **Damage to underground infrastructure** can lead to serious financial penalties

Keep in mind that even a familiar site may be unsafe to dig, due to construction alterations, relocations, additions, and natural erosion.

### WHEN DO YOU NEED A LOCATE?

Anytime you disturb the ground, you are considered an excavator. Some examples include: gardening, landscaping, fences, pools, irrigation systems, aeration, paving, waterproofing, drainage, and in-ground fire pits, etc.






**1.800.400.2255**  
**www.on1call.com**

# CALL **BEFORE** YOU DIG!

**ONTARIO ONE CALL** *does not complete or contract locates. It is the sole responsibility of the infrastructure owner.*

The role of **ONTARIO ONE CALL** is to reduce damages to underground facilities and promote safe excavation practices through the operation of a *One Call* centre. When you submit a locate request, Ontario One Call then notifies infrastructure owners in the area to either mark out the property so you can see where the infrastructure is located or provide a clearance allowing you to proceed without a physical locate.

### YOUR LOCATE OBLIGATIONS:

-  Contact **ONTARIO ONE CALL**
-  Provide all of the necessary information
-  Wait for infrastructure owners to complete the locate or to provide a clear
-  Follow any instructions provided on the locate sheet
-  Dig safely to avoid damage and injury to your family and infrastructure

**ONTARIO ONE CALL** recommends that if you have hired a contractor, they should obtain locates in their own name for the work being done on your property.

